



We see it differently

STATUTORY DISCLOSURE NOTICE

FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT, 2002 ("FAIS")

In terms of the FAIS General Code of Conduct for Authorised Financial Services Providers, the following information is provided:

Company Name and Address

Fulcrum Collect (Pty) Ltd
Registration Number: 2014/133378/07
FSP Number: 50705

Ballyoaks Office Park
1st Floor, Lacey Oak House
35 Ballyclare Drive
Bryanston
2191

Tel. No: 0860 018 018

Contact Details of the Key Individuals:

Name: Jade Jensen
Tel. No: 0860 018 018

Email: info@fulcrum.co.za

Please address all queries related to our products and services to collections@fulcrum.co.za

Contact Details for Fulcrum Internal Compliance:

Name: Hanna Gurgul
Tel. No: 011 036 2432

Email: hannag@fulcrum.co.za

Contact Details for External Compliance:

Name: Natassja Jooste
Tel. No: 021 883 8000

Email: njooste@moonstonecompliance.co.za



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Please address all FAIS compliance enquiries to compliance@fulcrum.co.za

Financial Services and Products

Fulcrum Collect (Pty) Ltd is a Category 1 Financial Services Provider and is authorised to provide the following financial services products:

Long-Term Insurance: subcategory A
Short-Term Insurance: Personal Lines
Long-Term Insurance: subcategory B1
Long-Term Insurance: subcategory B2
Long-Term Insurance: subcategory B2-A
Long-Term Insurance: subcategory B1-A
Short-Term Insurance: Personal Lines A1
Short-Term Insurance: Commercial Lines

- Insurance Cover

Fulcrum Collect (Pty) Ltd has the required Professional Indemnity (PI) and Fidelity Guarantee (FG) insurance covers in place.

- Remuneration

Fulcrum Collect (Pty) Ltd earns fees for providing its premium collection services and no insurer provides more than 30% of Fulcrum's earnings.

Fulcrum Collect (Pty) Ltd does not earn commission.

Fulcrum Collect (Pty) Ltd has no ownership interest in any insurer.

FULCRUM

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South Africa FAIS Ombudsman

Email: info@faisombud.co.za
Tel. No: 012 762 5000
Website: www.faisombud.co.za

Physical Address: Menlyn Central Office Building,
125 Dallas Avenue,
Waterkloof Glen,
Pretoria, 0010

Postal Address: PO Box 74571, Lynwood Ridge, 0040

Financial Sector Conduct Authority (FSCA)

Email: info@fsc.co.za
Tel. No: 0800 203 722
Switchboard: 012 428 8000
Fax No: 012 346 6941
Website: www.fsc.co.za

Physical Address: Riverwalk Office Park, Block B,
41 Matroosberg Road,
Corner Garsfontein and Matroosberg Road
Ashlea Gardens, Extension 6,
Menlo Park,
Pretoria, 0081