



We see it differently

## STATUTORY DISCLOSURE NOTICE

### FINANCIAL ADVISORY AND INTERMEDIARY SERVICES ACT, 2002 ("FAIS")

In terms of the FAIS General Code of Conduct for Authorised Financial Services Providers, the following information is provided:

#### **Company Name and Address**

Fulcrum Collect (Pty) Ltd  
Registration Number: 2014/133378/07  
FSP Number: 50705

Ballyoaks Office Park  
1st Floor, Lacey Oak House  
35 Ballyclare Drive  
Bryanston  
2191

Tel. No: 0860 018 018

#### **Contact Details of the Key Individuals:**

Name: Jade Jensen  
Tel. No: 0860 018 018

Email: [info@fulcrum.co.za](mailto:info@fulcrum.co.za)

Please address all queries related to our products and services to [collections@fulcrum.co.za](mailto:collections@fulcrum.co.za)

#### **Contact Details for Fulcrum Internal Compliance:**

Name: Ryan Fisher  
Tel. No: 011 036 2432

Email: [ryanf@fulcrum.co.za](mailto:ryanf@fulcrum.co.za)

#### **Contact Details for External Compliance:**

Name: Natassja Jooste  
Tel. No: 021 883 8000

Email: [njooste@moonstonecompliance.co.za](mailto:njooste@moonstonecompliance.co.za)



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Please address all FAIS compliance enquiries to [compliance@fulcrum.co.za](mailto:compliance@fulcrum.co.za)

**Financial Services and Products**

Fulcrum Collect (Pty) Ltd is a Category 1 Financial Services Provider and is authorised to provide the following financial services products:

- Long-Term Insurance: subcategory A
- Short-Term Insurance: Personal Lines
- Long-Term Insurance: subcategory B1
- Long-Term Insurance: subcategory B2
- Long-Term Insurance: subcategory B2-A
- Long-Term Insurance: subcategory B1-A
- Short-Term Insurance: Personal Lines A1
- Short-Term Insurance: Commercial Lines

- Insurance Cover

Fulcrum Collect (Pty) Ltd has the required Professional Indemnity (PI) and Fidelity Guarantee (FG) insurance covers in place.

- Remuneration

Fulcrum Collect (Pty) Ltd earns fees for providing its premium collection services and no insurer provides more than 30% of Fulcrum's earnings.

Fulcrum Collect (Pty) Ltd does not earn commission.

Fulcrum Collect (Pty) Ltd has no ownership interest in any insurer.

# FULCRUM

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## South Africa FAIS Ombudsman

Email: [info@faisombud.co.za](mailto:info@faisombud.co.za)  
Tel. No: 012 762 5000  
Website: [www.faisombud.co.za](http://www.faisombud.co.za)

Physical Address: Menlyn Central Office Building,  
125 Dallas Avenue,  
Waterkloof Glen,  
Pretoria, 0010

Postal Address: PO Box 74571, Lynwood Ridge, 0040

## Financial Sector Conduct Authority (FSCA)

Email: [info@fsc.co.za](mailto:info@fsc.co.za)  
Tel. No: 0800 203 722  
Switchboard: 012 428 8000  
Fax No: 012 346 6941  
Website: [www.fsc.co.za](http://www.fsc.co.za)

Physical Address: Riverwalk Office Park, Block B,  
41 Matroosberg Road,  
Corner Garsfontein and Matroosberg Road  
Ashlea Gardens, Extension 6,  
Menlo Park,  
Pretoria, 0081

## Ombud Council

Email: [enquiries@ombudcouncil.org.za](mailto:enquiries@ombudcouncil.org.za)  
Tel. No: 012 051 3400  
Website: [www.ombudcouncil.org.za](http://www.ombudcouncil.org.za)

Physical Address: Riverwalk Office Park, Block B,  
41 Matroosberg Road,  
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